

COOKIE POLICY

Cookies are text files placed on your computer to collect standard Internet log information and visitor behaviour information. When you visit our websites, we may collect information from you automatically through cookies or similar technology.

For further information, visit allaboutcookies.org.

How do we use cookies?

Solidsoft Reply uses cookies in a range of ways to improve your experience on our website, including:

- Keeping you signed in
- Understanding how you use our website

What types of cookies do we use?

There are a number of different types of cookies, however, our website uses:

- Necessary cookies - Solidsoft Reply uses these cookies to enable core functionality such as security, network management, and accessibility.
- Functionality cookies – Solidsoft Reply uses these cookies so that we recognize you on our website and remember your previously selected preferences. These could include what language you prefer and location you are in. A mix of first-party and third-party cookies are used.

How to manage cookies

You can set your browser not to accept cookies, and the above website tells you how to remove cookies from your browser. However, in a few cases, some of our website features may not function as a result.

PRIVACY POLICIES OF OTHER WEBSITES

The Solidsoft Reply website contains links to other websites. Our privacy policy applies only to our website, so if you click on a link to another website, please read their privacy policy.

CHANGES TO OUR PRIVACY POLICY

Solidsoft Reply keeps its privacy policy under regular review and places any updates on this web page. This privacy policy was last updated on 28th July 2019.

HOW TO CONTACT US

If you have any questions about Solidsoft Reply's privacy policy, the data we hold on you, or you would like to exercise one of your data protection rights, please do not hesitate to contact us.

Email us at: Please use the Service Desk email provided to you.

Call us at: +44 (0) 207 730 6000

Or write to us: Data Protection Team, Solidsoft Reply, 38 Grosvenor Gardens, London, SW1W 0EB, United Kingdom.

HOW TO CONTACT THE APPROPRIATE AUTHORITY

Should you wish to report a complaint or if you feel that Solidsoft Reply has not addressed your concern in a satisfactory manner, you may contact the Information Commissioner's Office via their website at ico.org.uk.